

EXHIBIT 11
DATE 1-31-07
HB 2

Tawnie Sabin
742 S. 2nd St. W.
Missoula, MT 59801

Jim Morton
Executive Director
District XI Human Resource Council
1801 South Higgins
Missoula, MT 59801

January 29, 2006

Dear Mr. Morton,

Thank you for providing the Energy Ombudsman/Window Quilt program to Missoula residents. As a family that barely exceeds the LIEAP income guidelines, we were extremely grateful for the opportunity to learn how to better weatherize our turn-of-the-century windows. The program gave me the skills and confidence to create my own curtains, which I was hesitant to do prior to the program because of my own sew-phobia. Shannon Dooling, the Household Resource Management Case Manager, did an excellent job of organizing a welcoming environment that provided childcare, dinner, and an opportunity for people in the community to meet and learn together. I hope that this program continues as it was positive assistance opportunity, that I would recommend in a heartbeat.

Sincerely,

Tawnie Sabin